

TÓTEM

MADRID

Sustainability Policy

At Tótem Madrid, we are deeply committed to sustainability. We work continuously to reduce our environmental impact, improve the quality of life of our community and encourage responsible economic development. Our approach focuses on the sustainable management of our resources and operations, respecting local culture and heritage, and supporting the regional economy through ethical and responsible practices.

ENVIRONMENT

We strive to minimise our carbon footprint and water footprint by implementing innovative technologies and practices that promote energy efficiency and responsible water use. We are dedicated to using renewable resources and reducing waste, thereby contributing to the protection of the environment and the preservation of biodiversity.

SOCIAL

At Tótem Madrid, we deeply value people and work to create an inclusive and safe environment for both our employees and our guests. We encourage the professional development of our team and are committed to offering unique and enriching experiences to our guests.

ECONOMIC

We support sustainable economic development by prioritising local purchasing and collaborating with socially responsible suppliers and businesses. We strive to contribute to the economic growth of our community by creating employment opportunities and encouraging ethical business practices that benefit both the local economy and the environment.

At Tótem Madrid, we believe that true luxury lies in sustainability. We welcome and invite our guests to join us in this commitment towards a more responsible and conscious tourism.



Dulce B. Ortega,
General Manager Tótem Madrid